

**Chapter 1: IRS Overview and Taxpayer Rights**

- The Mission of the IRS
- Taxpayer Advocate
- Taxpayer Rights
- Ten Deadly Sins
- Working with the IRS to Resolve the Taxpayer's Problem
- Tax Professionals

**Chapter 2: Overview of IRS Payment Options**

- Delayed Collection and Currently Not Collectable Status

**Chapter 3: Statutes Of Limitations**

- Statute of Limitations
- Filing Unfiled Returns and Replacing Substitute for Returns

**Chapter 4: Liens and Levies**

- Liens and levies
- Wage Garnishments

**Chapter 5: Installment Agreements**

- IRS Payment Plans
- Installment Agreements

**Chapter 6: Offers in Compromise**

- Offer in Compromise
- Processing the Offer in Compromise
- Financial Analysis of the OIC
- Questions about an Acceptance of an Offer in Compromise
- Collateral Agreements

**Chapter 7: Other Problems and Solutions**

- Bankruptcy
- Payroll Tax Problems
- IRS Audits
- Penalty Abatement
- Collection Appeals
- IRS Appeals

**Chapter 8: Taxpayer Frequently Asked Questions (FAQs)**